



## ZORG-ID WID scan Mobile App for Android/iOS

Installation & User Manual



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# 1 Introduction

This document describes the installation and use of the ZORG-ID WID scan Mobile App on your iPhone or Android phone.

The ZORG-ID WID scan Mobile App is used for identifying a patient's identity by means of a 'Wettelijke Identiteitsdocument' (WID).

The app is typically used in combination with the ZORG-ID. Mobile App. The ZORG-ID. Mobile App starts the ZORG-ID WID scan Mobile App to associate a patient identity document with a ZORG-ID session. When the ZORG-ID session is open, an attached business application can then access the patient identity document information.

The ZORG-ID WID scan Mobile App scans the NFC chip of the identity document and sends patient identification data to a server in a secure manner. After that, the business application can access the patient's identity data.

## 1.1 Legend

⇒ An action is required by the user

! Note with useful information



## 2 Installation

### 1.1 Supported Android versions

ZORG-ID WID scan Mobile App is supported on Android version 6.0 and higher.

### 1.2 Supported iOS versions

ZORG-ID WID scan Mobile App is supported on iOS version 11.0 and higher.

### 1.3 Supported languages

ZORG-ID WID scan Mobile App is available in Dutch and English.

### 1.4 Installation guide

- ⇒ The ZORG-ID WID scan Mobile App can be installed from the App store on iPhone and the Play Store on Android phones. Open the store on your phone by tapping on the App store or the Play Store icon.
- ⇒ Search for 'ZORG-ID WID scan'
- ⇒ Tap on 'Download' or 'Install' to install the ZORG-ID WID scan Mobile App.



## 3 Using ZORG-ID WID scan Mobile App

### 3.1 Starting the ZORG-ID WID scan Mobile App

The ZORG-ID WID scan Mobile App is started from within the ZORG-ID. Mobile App . Read the ZORG-ID. scan Mobile App User Manual for Android/iOS for more information on how to start a WID scan.

### 3.2 Performing a WID scan

When starting a WID scan, the ZORG-ID WID scan Mobile App shows a camera view. The view shows a rectangular area in which the identity document should be placed.

⇒ Place the document that needs to be scanned inside the rectangular area and hold the phone as steady as possible. **(fig. 1)**

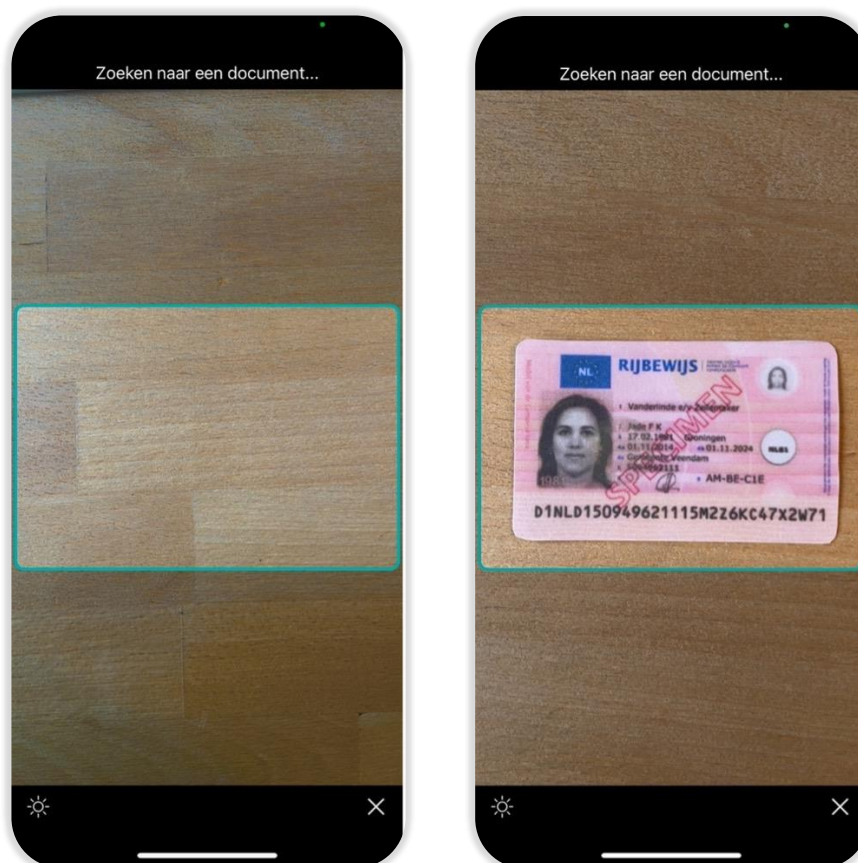


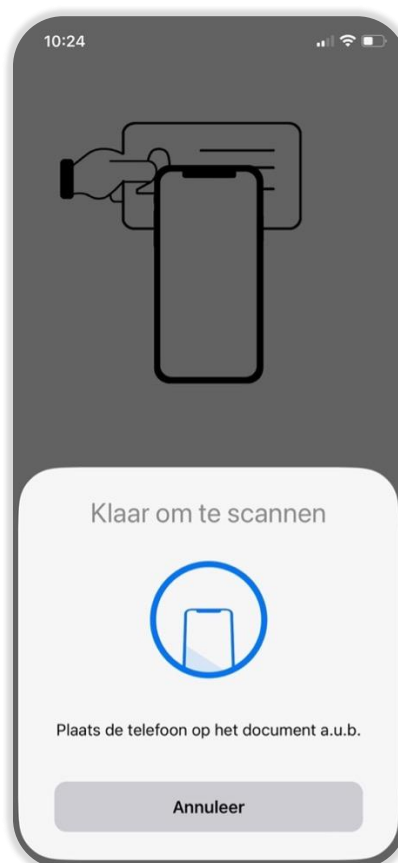
Figure 1: Searching for a document

After the document is recognized, the ZORG-ID WID scan Mobile App is ready to scan it.



⇒ Hold the identity document at the back of the phone, as shown on the image. Hold the document as steady as possible while scanning. **(fig. 2)**

! The image shows if you should hold the document at the top of the phone or in the middle. If the NFC chip cannot be read the phone might be positioned incorrectly.



*Figure 2: Ready to scan*

After a successful scan, the ZORG-ID WID scan Mobile App will close itself after 10 seconds.